

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 06-022

ORIGINAL

Regarding a complaint by (Person making the complaint): Laura Jordan
Against (Utility name): Peoples Energy Gas Light & Coke Co.
As to (Reason for complaint) I was given a credit of 7,499.42 and it was
taken away. My bill for my property on 1425-27 E. 67th went from
502.00 to 774.00 per month.
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 11357 S. Normal Chicago 60628
The service address that I am complaining about is 6321-31 S. California & 1425-27 E. 67th Place
My home telephone is (773) 995-6637
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 995-6637
(Full name of utility company) Peoples ~~Energy~~ Gas Light & Coke Co. (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-II. Adm. Part 200.150 Service
83-TL Adm. Part 200.170 Formal Complaint

CHIEF CLERK'S OFFICE
JAN 10 P 2:13
ILLINOIS
COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. On March 16, 2005 I was given a credit of 7,499.42 by Peoples Energy. On April 1, 2005 my credit was taken away. I have waited 1 year to this date for Peoples Energy to return my credit. I talked to Mr. Scho at 1-312-240-7804 from Peoples Energy when my credit was taken and it has not been returned. On 12/23/05 Mr. Scho sent me a bill for 5,620.45, there is no way I have burned that much gas, the temperature outside has not yet dropped below zero this why I'm filing this complaint

Please clearly state what you want the Commission to do in this case: I want the Commission to help me retrieve my credit of 7,499.42 from Peoples Energy, and find out why my bill is so high.

Date: January 3, 2006
(Month, day, year)

Complainant's Signature Saura Jordan

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Saura Jordan, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Saura Jordan

Subscribed and sworn/affirmed to before me on (month, day, year) 4, January 2006

Jacqueline Jackson
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.